

## About us

**mfore** is a pioneer in healthcare solutions based on mobile technology's advantages to drive communication from connecting people to engaging people.

We cover the whole spectrum of healthcare, from prevention and treatment to care, all in one convenient service.

mfore's solutions are easily adaptable to the specific needs of health care providers and their patient populations.



engaging  
for  
health

**mfore**

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Ensi Linja 1  
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## What we do

We offer an interactive platform through our patient engagement services.

We integrate mobile messaging technology with existing software and services to better connect care providers with their patients.

Our healthcare solutions are simple, accessible, effective and affordable.

We increase efficiency and reduce costs for providers, while enabling better health outcomes for patients.

## Services



mfore's mHealth is a complementary mobile messaging strategy. It helps to strengthen already existing healthcare systems with no need for additional software or hardware expense.

We support a wide range of healthcare services including:

- \* **Clinical trials**
- \* **Wellness services**
- \* **Disease prevention**
- \* **Monitoring**
- \* **Surveillance**
- \* **Emergency response**
- \* **Practitioner support**

We also support simple communication tools for field staff of community health workers.

Effective communication impacts patient safety, quality and patient satisfaction. In today's healthcare environment, most caregivers face the challenges of limited time for patient interaction.

Extensive research has shown that no matter how knowledgeable a clinician might be, to be helpful he or she needs to open good communication with the patient.



## mHealth services

- \* Patient Engagement
- \* Treatment Adherence
- \* Patient Preparation
- \* Triage
- \* Elderly Care

## Service highlights

- \* Wide reaching
- \* Works on even the most basic device
- \* Interactive & participative
- \* Personalised services
- \* Local language support
- \* Problem solving service
- \* Customised services
- \* Easy to introduce additional services at any time

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*"We see mfore's service as the best way to engage with our patients by improving the involvement of the nursing staff and at the same time, satisfying patients' demand for quick response and feelings of being cared for, from anywhere in the world. We have many international patients who visit for treatments."*

- Dr. Neeraj Verma -  
Head of the BLK CyberKnife  
& Radiation Oncology Centre  
at BLK Hospital



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## what we do

Easy, accessible and effective patient engagement solution to turn patients from passive health care recipients to active participants.

We combine health care workflows with universal mobile messaging technology to engage patients with their care givers through continuous, interactive and dependable contact.

Synchronising care plans and a patient-centred solution improves both efficiency of care and patient management.

Better patient engagement in turn improves health outcomes, patient satisfaction and patient retention.

## Surgery Services



We support a wide range of health care services including:

### Pre Surgery

- \* Automated pre-operation instructions with interactive reminders and checklists
- \* Improved patient preparation
- \* Reduced cancellations and rescheduling

### Post Surgery

- \* Streamlined recovery through digital checkings, self-management tools and educational information
- \* Improved patient adherence to recovery plan

### Quality Improvement

- \* Improve patient reported outcomes and data analytics
- \* Better patient flow management
- \* Improved patient experience and satisfaction

Our services for surgery utilize a complementary strategy. They strenghten and supplement already existing health care IT system capabilities with no need for additional software and hardware expenses.

## Applicability

- \* Patient Preparation
- \* Post Surgery Recovery

## Service Highlights

- \* Simple, reliable and accessible
- \* Works on all mobile devices
- \* Interactive and participative
- \* Customizable
- \* Local language support
- \* Easily expandable
- \* Proven patient satisfaction

